

CONFINED SPACE ENTRY BEST PRACTICES PLAYBOOK

NTTC - TANK WASH &
MAINTENANCE COUNCIL

CONFINED SPACE ENTRY
SUBCOMMITTEE



**NATIONAL
TANK TRUCK
CARRIERS**

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Important Notice & Disclaimer

This playbook represents a compilation of industry best practices, lessons learned, and practical guidance developed through the experience of NTTC member organizations. It is intended to supplement - not replace - applicable regulations, including OSHA 29 CFR 1910.146 (Permit-Required Confined Spaces) and all other applicable federal, state, and local requirements.

Nothing contained in this document constitutes legal advice. Each company is solely responsible for ensuring its confined space entry programs comply with all applicable regulatory requirements and are appropriate for its specific operations, facilities, equipment, and personnel.

NTTC, the Tank Wash & Maintenance Council, and the Confined Space Entry Subcommittee make no representations or warranties, express or implied, regarding the completeness, accuracy, or applicability of the content herein.

Section 1 - Mission, Audience & How to Use This Playbook

Mission

The mission of this playbook is to improve confined space entry (CSE) safety outcomes across the tank truck and tank wash industry - for our team members, our companies, and the communities we serve.

Confined space entry remains one of the highest-risk activities in our industry. While regulations establish minimum requirements, preventing serious injuries and fatalities requires consistent execution, strong training, thoughtful use of technology, and a culture that prioritizes doing the job the right way - every time.

This playbook aggregates real-world lessons learned, proven best practices, and practical resources from across the industry to help companies strengthen their confined space entry programs.

BY THE NUMBERS: Confined Space Entry Risk in the United States

~130

60%

\$1.54M

Confined space deaths per year (US avg.) | Fatalities that are would-be rescuers | Average cost of a work-related death

Key Risk Factors in Tank Truck & Tank Wash Operations:

- Between 2011 and 2018, 1,030 U.S. workers died from occupational injuries involving a confined space - an average of roughly 129 per year, or about two every week. Annual totals ranged from 88 in 2012 to 166 in 2017. (BLS, Census of Fatal Occupational Injuries)
- More than 60% of confined space fatalities occur among would-be rescuers. Rescue is the most dangerous phase of a confined space incident - and the phase most often left unplanned. (NIOSH Alert 86-110)
- NIOSH reviewed 16 confined space deaths and concluded that had those spaces been properly evaluated before entry, continuously monitored during the work, and covered by appropriate rescue procedures, none of the 16 deaths would have occurred. (NIOSH Alert 86-110)
- Leading atmospheric hazards in tank environments: oxygen deficiency, hydrogen sulfide (H₂S), and carbon monoxide (CO).

The average economic cost of a work-related death is \$1.54 million - before accounting for the cost to the family, the crew, and the company. (National Safety Council, Injury Facts, 2024)

Sources: BLS Census of Fatal Occupational Injuries (2011-2018); NIOSH Alert 86-110, Preventing Occupational Fatalities in Confined Spaces; National Safety Council, Injury Facts (2024); OSHA 29 CFR 1910.146.



Intended Audience

This document is written primarily for safety leaders and safety managers. It is also designed to be practical and accessible for:

- Operations leaders
- Maintenance supervisors
- Site managers
- Anyone responsible for overseeing confined space work

How to Use This Playbook

This is a practical reference, not a regulatory manual. Companies may use this playbook to:

- Benchmark their current confined space entry program
- Identify gaps and improvement opportunities
- Support training and refresher efforts
- Evaluate procedures, training approaches, and technologies
- Learn from real-world incidents and near misses

Not every best practice will apply to every operation. Company size, resources, and operating environments vary. The goal is not perfection - it is continuous improvement.

What This Playbook Is (and Is Not)

- Is: A collection of industry-informed best practices and lessons learned
- Is: Actionable, field-driven, and experience-based
- Is Not: A replacement for OSHA or regulatory requirements
- Is Not: Legal advice or a one-size-fits-all solution

About the Confined Space Entry Subcommittee

This playbook was developed by the Confined Space Entry Subcommittee of the NTTC Tank Wash & Maintenance Council. The Subcommittee is made up of safety, operations, and maintenance professionals drawn from a wide range of NTTC member companies - carriers and tank wash operators that differ in size, geography, and operating model. Its recommendations reflect field experience across that membership rather than the practice of any single organization.

Section 2 - Why Confined Space Entry Still Goes Wrong

Confined space entry incidents rarely occur because teams do not care about safety. In most cases, they occur because the work feels familiar, the risks feel manageable, and small deviations from best practice become normalized over time.

Across the tank truck and tank wash industry, serious incidents and near misses tend to share common root causes and contributing factors.

2.1 Familiarity Turns into Complacency

Confined space entry is often performed by experienced employees who have completed the task many times without incident. Over time, this familiarity can dull risk awareness.

Tank Wash & Maintenance Reality

- The same tank type is cleaned or worked on repeatedly
- Residual product is often assumed to be 'not an issue'
- The process rarely changes from day to day

Warning Signs of Complacency

- Skipping steps that 'have never been a problem before'
- Relying on memory instead of permits and documented checks
- Treating confined space entry as routine wash or maintenance work

When the work feels routine, the hazard doesn't feel real - until it is.

2.2 Assumptions Replace Verification

Many confined space incidents are rooted in assumptions:

- "The tank was cleaned earlier."
- "It's been aired out long enough."
- "We just tested this one."

Tank Wash & Maintenance Reality

- Residual vapors can remain trapped in low points
- Product changes between loads are not always communicated - and paperwork is not always left with the trailer
- Adjacent tanks or compartments may introduce new hazards

Conditions inside tanks can change rapidly. When assumptions replace verification - particularly around atmospheric testing and isolation - risk increases significantly. Best practice requires verifying conditions every time, regardless of how similar the job appears to the last one.

2.3 Time Pressure and Throughput Demands

Confined space work often occurs under operational pressure:

- Trucks and trailers waiting to be turned
- Bays backing up
- Maintenance needing completion before dispatch

Tank Wash & Maintenance Reality

- Production often spikes at predictable times - and peak demand periods can be anticipated and staffed for in advance
- Shortcuts can feel necessary to 'keep things moving'

Under pressure, teams may:

- Rush permits or 'pencil whip' - including checking boxes on behalf of others or signing without proper review
- Skip the confined space permitting process entirely
- Combine roles or delay re-testing
- Proceed despite incomplete controls

These shortcuts rarely feel dangerous in the moment - but they erode the safety margins that protect workers.

2.4 Weak Role Clarity and Oversight

Even well-written procedures can fail when roles are unclear or stretched thin.

Tank Wash & Maintenance Reality

- Supervisors often wear multiple hats
- Experienced entrants may downplay concerns
- Attendant roles can be assigned to the most available person, not the most prepared
- High turnover and rushed onboarding reduce overall readiness
- Labor shortages can make it difficult to maintain proper role separation

Common breakdowns include:

- Attendants monitoring more than one entry simultaneously
- Supervisors pulled away to address other operational issues
- Entrants feeling pressure to complete work quickly
- Insufficient preparation before the entry begins

When accountability is reduced, critical safeguards can be missed.

2.5 Overconfidence in Equipment or Training

Atmospheric monitors, PPE, and training are essential - but none eliminate risk on their own.

Tank Wash & Maintenance Reality

- Monitors may be shared across shifts and bays
- Calibration checks can be inconsistent - both internally and via external vendors
- Expired calibration cylinders are a common but preventable failure
- Training may be completed months before the next actual entry
- Fall protection and rescue equipment may not be frequently tested or inspected

Risk increases when equipment is trusted without verification, when training is treated as a one-time event, or when refresher training becomes a checkbox exercise. Technology and training are controls - not substitutes for vigilance.

2.6 Rescue Is an Afterthought

Many operations assume that if something goes wrong, a rescue will be improvised.

Tank Wash & Maintenance Reality

- Tanks are tight, vertical, and difficult to access
- Rescue equipment may be nearby but not maintained or inspected
- External responders may not be familiar with tank configurations or able to respond quickly
- Rescue procedures are often excluded from training and refresher drills

Unplanned rescues frequently:

- Expose additional workers to the same hazard
- Escalate a single incident into multiple victims
- Overwhelm teams that have not practiced rescue procedures

Effective rescue planning must occur before entry begins - not during an emergency. This includes clearly defining roles and responsibilities.

2.7 Normalization of Deviance

Over time, small deviations from best practice can become 'the way we do it here.'

Tank Wash & Maintenance Reality

- Permits completed after entry begins ('pencil whipped')
- Testing performed once instead of continuously
- Workarounds passed down unintentionally to new employees

These deviations often develop gradually and without incident - until conditions align in the worst possible way.

Reality Check

Most confined space entry incidents in tank wash and maintenance operations do not result from a single failure. They result from multiple small breakdowns occurring at the same time.

Frequent, robust training - reinforced by toolbox talks and supervisors modeling best practices - is one of the most effective defenses against normalization of deviance.

Section 3 - Lessons Learned & Near Misses from the Field

Confined space entry incidents and near misses are rarely the result of a single failure. More often, they reflect patterns that only become visible when experiences are shared across companies and operations.

The Confined Space Entry Subcommittee collected sanitized lessons learned and near-miss accounts from across the tank truck and tank wash industry. The accounts below are shared so that other operations do not have to learn the same lessons the hard way.

Why These Stories Matter

Real-world stories:

- Make risk tangible in a way that procedures alone cannot
- Reinforce why strict adherence to confined space processes matters
- Help others avoid repeating the same mistakes
- Create shared learning without assigning blame

Near misses carry more insight than almost any other record a safety program keeps. They trace a failure path all the way to the edge with none of the cost - and in most programs they are the least documented events on file.

Near Misses from the Field

Near Miss #1 - Unventilated Tank, Lone Worker

What happened:

- An 18-year-old employee was assigned by his manager to clean a 6.1 trailer.
- He entered the tank with a hose and began cleaning.
- The manager noticed no sounds coming from the tank and found the employee down. He placed an air line on the employee's face until he regained consciousness, then assisted him out while calling for help.
- The employee was medically evaluated and was fortunately unharmed.

Root Causes:

- Confined space permits had not been completed in several weeks
- No air monitor was in use - and the available monitor was not properly calibrated
- The 6.1 trailer was not permitted to be washed at that facility, but operational need overrode the restriction
- The employee had not completed required training
- The manager was not present - the employee was working alone, violating lone worker policy

Follow-Up Actions:

- Local fire department was invited on-site to understand operations and participate in drills, ensuring faster and better-informed emergency response
- Confined space program was suspended company-wide; all applicable sites were evaluated to confirm correct equipment, training, and competency before operations resumed

What Should Have Happened:

- No entry. The trailer was not approved for washing at that facility, the employee had not completed required training, permits had not been current for weeks, and no calibrated monitor was available. Any one of those is a stop on its own.

- The rescue was a second incident. The manager entered the hazard area alone, with no respiratory protection, into an atmosphere already proven capable of dropping a healthy adult. The outcome was good. In most versions of this story there are two victims instead of none.
- Do not direct an air line or compressed air at a person. Supplying breathing air to a downed worker is a trained rescue procedure performed with appropriate respiratory equipment - shop air is not that, and compressed air directed at the face or skin can cause serious internal injury.
- The correct response was non-entry rescue using a retrieval line, immediate activation of the emergency response plan, and forced ventilation of the space - with entry only by trained rescuers equipped with appropriate respiratory protection.

This account is included because the outcome was good and the process was not. Near misses are worth studying precisely because luck is not a control.

Near Miss #2 - Driver Pulls Out During Entry

What happened:

- A trailer rejected by a shipper was returned to the tank wash for minor residue cleanup.
- The tank cleaner guided the driver into the bay, confirmed the engine was off and brakes set, and completed pre-entry checks: retrieval line fitted, atmosphere tested, entry permit completed. He then entered to clean.
- While the cleaner was inside the tank, the driver - who had dozed off - woke up and, not realizing the cleaner was still in the tank, started the tractor and began pulling out of the bay.
- The cleaner felt the trailer move and began shouting. A fellow cleaner in the next bay heard the yelling, grabbed an emergency air horn, and ran toward the tractor blowing the horn. The driver stopped. The cleaner was not injured.

Key Lesson:

A fundamental principle of confined space entry is eliminating every source of uncontrolled energy before entry - including movement of the vessel itself. Engine off and brakes set are not isolation; they depend on a person continuing to do what they were told. The controls that would have prevented this are physical: drop the trailer, set the landing gear, chock the wheels, and lock out the coupling so no tractor can be attached or moved during the entry. Where a tractor must remain connected, remove the keys, apply glad hand locks, and keep the driver out of the cab and under the attendant's line of sight. The driver's impatience was a known factor. A known factor is a reason to add a control - not a reason to rely on someone remembering.

Using These Stories in Your Own Program

These accounts are most useful when they are discussed, not just read. A short structured conversation is what turns someone else's near miss into your own control. Consider walking a crew through the following after reviewing either story:

- What was the task being performed - and does it look like work we do?
- What assumption was made, and do we make the same one?
- Where did the process begin to break down, and would our process have caught it there?
- What was the "oh no" moment - and what would ours have been?
- What control was missing, and do we have it in place today - verified, not assumed?
- What would we want another company to learn if this had happened to us?

Both accounts have been sanitized and are shared with the permission of the contributing organizations. The Subcommittee thanks them - documenting a near miss takes considerably more courage than reporting a success.

Section 4 - Confined Space Entry: Best Practice Procedures

This section outlines the core procedural elements of an effective confined space entry (CSE) program in tank truck and tank wash operations. The intent is to define consistent, practical procedures that improve safety outcomes across operations of different sizes. Where helpful, best-practice enhancements highlight approaches that go beyond baseline execution.

4.1 Confined Space Identification & Classification

Best-practice programs:

- Clearly identify and properly mark which tanks, compartments, and vessels qualify as confined spaces
- Maintain a current inventory of all confined spaces
- Re-evaluate spaces when equipment, products, or processes change
- Ensure effective communication across all groups about space classification

Tank Wash & Maintenance Reality

- Compartments with similar appearances may have different hazards
- Product history matters - even after cleaning
- Changes in customer freight can introduce new risks

Best Practice Enhancement

Some operations periodically review confined space classifications with supervisors and frontline staff to ensure assumptions have not replaced verification.

4.2 Hazard Assessment & Pre-Entry Evaluation

Before entry, best practices include:

- Reviewing product history and residual hazards (consult SDS if needed)
- Identifying potential atmospheric, physical, and chemical hazards
- Confirming isolation of all energy sources (Lockout/Tagout) - preferably by dropping the trailer, setting the landing gear, and chocking the wheels. Where the tractor must remain connected, remove the keys, lock out the brakes, and apply glad hand locks
- Evaluating whether the task can be completed without entering the space

Key Principle

If the task can be completed without entry, do not enter.

Best Practice Enhancement

Leading programs explicitly document the decision not to enter when alternative methods are available, reinforcing that non-entry is a success - not a delay.

4.3 Permit Process & Authorization

Effective permit systems:

- Are completed before entry begins - not during or after
- Clearly document hazards and controls
- Identify entrants, attendants, and supervisors by name

- Require supervisory review and authorization
- Are audited on a regular basis to identify shortcuts or drift

Best Practice Enhancement

Some companies use the permit review as a brief, structured verbal walkthrough to confirm shared understanding before every entry - reinforcing that the permit is a conversation, not just paperwork.

4.4 Roles & Responsibilities

Strong programs clearly define and reinforce responsibilities across all three key roles:

Authorized Entrants

- Understand the hazards present and the warning signs of exposure
- Follow procedures without deviation
- Exit immediately when conditions change or warning signs appear
- Exercise stop-work authority when needed

Attendants

- Remain focused on the entry - no multitasking
- Maintain constant communication with entrants and know how to summon external help
- Initiate emergency procedures immediately when needed

Entry Supervisors

- Verify permit accuracy before entry begins
- Ensure all controls are in place
- Stop the job if conditions change

Tank Wash & Maintenance Reality

- Role clarity matters even more when teams are small and individuals wear multiple hats.

Best Practice Enhancement

High-performing operations periodically rotate or audit role assignments to ensure individuals remain competent and attentive in their assigned roles.

Complacency Awareness: Authorized Entrants

The entrant is the person most directly at risk - and often the one with the greatest exposure to normalization of routine. Recognize that familiarity is not safety. The atmospheric conditions that were safe during the last entry may not reflect current conditions. Every entry requires the same attention, the same checks, and the same readiness to stop work as the first time you ever entered a confined space. *Ask yourself before every entry: "If I were doing this for the first time, what would I verify?" Then verify it.*

Complacency Awareness: Attendants

The attendant role requires sustained, active attention - not passive presence. Complacency in this role is especially dangerous because the attendant is the primary safeguard between an entrant and a life-threatening situation. A distracted or disengaged attendant can transform a survivable incident into a fatality.

Your only job during the entry is to monitor, communicate, and be ready to act. If you are doing anything else, you are not doing your job.

Complacency Awareness: Entry Supervisors

Supervisors set the behavioral standard for the entire team. When supervisors model shortcuts or allow steps to be skipped under pressure, those behaviors quickly become cultural norms. Complacency at the supervisory level signals to the team that full compliance is optional - and that assumption is where incidents begin.

Every time you hold the standard under pressure, you are building a culture that protects your team. Every time you allow an exception, you are eroding it.

4.5 Isolation & Energy Control

Best practices include:

- Lockout/Tagout of all energy sources before entry
- Verification of isolation before entry begins
- Clear documentation of all isolation steps

Isolation should address all energy types: mechanical, electrical, hydraulic, pneumatic, and chemical.

Best Practice Enhancement

Some teams require second-person verification of isolation prior to entry, particularly for complex or non-routine work.

4.6 Atmospheric Testing & Monitoring

Best-practice (and required) programs:

- Test before entry and continuously during entry
- Take an initial reading before ventilating wherever it is safe to do so - ventilating first can mask the very hazard you need to understand, and leaves no record of the tank's true starting condition
- Document that all testing took place before entry begins
- Test at multiple levels within the tank (follow OSHA 1910.146 Appendix B - see Appendix)
- Use calibrated, bump-tested, and well-maintained equipment
- Confirm readings are within acceptable entry conditions before anyone enters: oxygen 19.5%-23.5%, flammable vapor below 10% of the lower flammable limit (LFL), and toxic contaminants below their applicable exposure limits

Common Failure Points

- Testing once and assuming conditions will remain stable
- Rushing through the testing process to start sooner or finish faster

Under 29 CFR 1910.146, an atmosphere at or above 10% of the LFL is a hazardous atmosphere. There is no acceptable "caution zone" above that threshold. If readings reach 10% LFL, entry does not begin - and anyone inside exits, the space is ventilated, and the atmosphere is retested before work resumes.

Best Practice Enhancement

Leading operations document both initial and periodic atmospheric readings directly on the permit to reinforce continuous monitoring.



4.7 Ventilation & Environmental Controls

Effective controls are appropriate for the specific hazard, are in place before and during entry, and do not introduce new risks. Wherever it is safe to do so, take an initial atmospheric reading before ventilating so the tank's true starting condition is known and recorded. Then ventilate for a defined minimum period and re-test to confirm the ventilation actually achieved acceptable entry conditions.

Ventilation should be:

- Monitored and adjusted as conditions change (e.g., hot temperatures may require longer ventilation times)
- Documented on the permit

Best Practice Enhancement

Some operations validate ventilation effectiveness with follow-up atmospheric readings rather than relying on airflow alone.

4.8 Communication & Oversight During Entry

Strong programs ensure:

- Clear communication methods are established before entry begins
- Entrants and attendants maintain constant contact
- Supervisors remain engaged and available throughout the entry
- Any changes to the operation are reviewed and approved by appropriate safety and operations personnel

Tank Wash & Maintenance Reality

- Noise, equipment, and adjacent operations can interfere with communication
- Backup communication methods are critical

Best Practice Enhancement

High-performing teams define both primary and backup communication methods before entry begins.

4.9 Exit Criteria & Job Completion

Best practice includes:

- Removing all equipment from inside the tank before closing the permit - incidents occur when someone goes back in 'real quick' to retrieve a forgotten tool
- Clearly defined conditions requiring immediate exit
- Procedures for closing and retaining permits
- Post-entry review of any issues or deviations

Best Practice Enhancement

Some teams conduct brief post-entry check-ins to capture lessons learned while the work is still fresh.

4.10 Documentation & Recordkeeping

Effective programs:

- Maintain permits and related records for the duration required by applicable regulations
- Use documentation as a tool to identify trends - not just for compliance
- Periodically review entries as a group to identify patterns, drift, or emerging training needs

Section 5 - Common Failure Points & How to Close the Gaps

Most confined space incidents do not occur because procedures don't exist. They occur because procedures drift, assumptions replace verification, or pressure overrides caution.

This section highlights common failure points observed across tank truck and tank wash operations. The goal is not blame - it is awareness, learning, and prevention.

5.1 Familiarity & Complacency

What Happens

- "We've cleaned this tank hundreds of times. Nothing has changed since yesterday."
- Steps get skipped because the task feels routine
- "This is the way we always do it" replaces following the procedure

Why It's Dangerous

- Confined space hazards do not announce themselves when they change
- Residual product, incomplete ventilation, or environmental conditions can shift quickly

Tank Wash & Maintenance Reality

- High repetition increases the risk of normalization - not safety.

What Strong Programs Do

- Reinforce that routine work still requires full procedure - every time
- Rotate tasks or roles to reduce autopilot behavior

Best Practice Enhancement

Some teams intentionally highlight 'routine-job incidents' during safety meetings to combat false confidence.

5.2 Incomplete or Rushed Hazard Assessments

What Happens

- Product history isn't fully reviewed or assessed by someone with expertise to identify relevant hazards
- Testing is rushed, performed only once, or equipment is not properly calibrated
- The permit becomes a formality - a 'check the box' exercise

Why It's Dangerous

- Unknown or changing hazards are at the root of many confined space emergencies

Tank Wash & Maintenance Reality

- Multiple products, customers, and prior loads increase hazard complexity at tank wash sites.

What Strong Programs Do

- Conduct comprehensive hazard assessments by committee and review annually
- Slow the process before entry - treat hazard assessment as a discussion, not a checkbox

Best Practice Enhancement

High-performing operations require verbal confirmation of key hazards before permit sign-off.

5.3 'Just This Once' Deviations

What Happens

- "We'll skip this step to save time." "We'll fix it properly after this load."
- Temporary shortcuts become accepted practice over time

Why It's Dangerous

- Confined space incidents rarely give second chances

Tank Wash & Maintenance Reality

- Throughput pressure, staffing shortages, and customer expectations all increase the temptation to cut corners.

What Strong Programs Do

- Empower employees to stop work without penalty
- Treat near misses as learning opportunities, not failures
- Maintain open communication between all groups about pressure and workload

Best Practice Enhancement

Some organizations track and discuss 'nearly skipped' steps as leading indicators of risk - and use them to coach toward better outcomes.

5.4 Role Confusion or Role Creep

What Happens

- One person informally plays multiple roles, or steps in to cover for someone else
- Attendants become distracted or are pulled to other tasks
- Supervisory oversight fades during the job

Why It's Dangerous

- Each role exists to prevent a specific failure - blurring roles removes critical layers of protection

Tank Wash & Maintenance Reality

- Small teams make role clarity even more important, not less
- High turnover can erode role competency quickly

What Strong Programs Do

- Clearly assign roles for every entry - before entry begins
- Reinforce that monitoring is an active, full-attention task
- Plan for staffing changes in advance (vacations, turnover, callouts)

Best Practice Enhancement

Some teams pause mid-job to verbally confirm that all roles are still being actively maintained.

5.5 Atmospheric Monitoring Gaps

What Happens

- Testing occurs only at the start of entry
- Equipment isn't calibrated or workers don't fully understand what readings mean
- Daily bump tests are not being performed
- Formal third-party calibration is overdue

- Alarms are ignored, misunderstood, or not heard above ambient noise

Why It's Dangerous

- Conditions inside tanks can change rapidly during entry
- Time inside the space increases cumulative exposure risk

Tank Wash & Maintenance Reality

- Temperature changes, cleaning agents, and agitation all impact atmospheric conditions in real time.

What Strong Programs Do

- Emphasize continuous monitoring - not just pre-entry testing
- Train workers to understand what readings mean, not just the numbers
- Require entry supervisors to observe actual monitoring as it occurs

Best Practice Enhancement

Leading operations require entrants to verbally acknowledge alarm thresholds before entry.

5.6 Rescue Assumptions

What Happens

- Rescue is assumed to be 'figure it out if needed'
- Undue reliance on emergency responders without prior coordination or planning
- Untrained personnel attempt rescue - creating additional victims
- Rescue equipment is inadequate, uninspected, or unavailable

Hard Truth

Secondary fatalities are common in confined space incidents. Rescue is often the most dangerous moment - for everyone.

Tank Wash & Maintenance Reality

- Time and access constraints inside tanks make rescue planning critical before every entry.

What Strong Programs Do

- Define rescue plans before entry begins - not after an incident starts
- Train against realistic rescue scenarios, varying the scenario each time
- Work and train with local emergency responders so all parties are prepared

Best Practice Enhancement

Some organizations prohibit entry unless a documented, practiced rescue plan is in place for that specific entry.

5.7 Training That Doesn't Stick

What Happens

- Training becomes check-the-box - completion is tracked, retention is not
- Content feels generic or disconnected from real tank wash work
- Long gaps between refreshers allow skills and awareness to erode
- Reliance on one-time online training without hands-on verification

Why It's Dangerous

- Knowledge fades faster than risk
- People default to habits under pressure - not to training they received months ago

Tank Wash & Maintenance Reality

- High turnover and role changes require constant reinforcement. The more routine the work, the more important the refreshers.

What Strong Programs Do

- Reinforce training through repetition, reminders, and hyper-relevant content
- Tie training back to real incidents and near misses

Best Practice Enhancement

High-performing teams integrate short, targeted refreshers tied to observed issues or seasonal risks - rather than relying solely on annual training cycles.

Section 6 - Best-in-Class Confined Space Entry Training & Reinforcement

Effective confined space entry programs are built on training that people understand, remember, and apply under pressure. Training should prepare employees not only to follow procedures, but to recognize when conditions change and when to stop work.

6.1 Core Training Objectives

Confined space training should enable employees to:

- Identify what a confined space is - and which specific spaces at their site qualify
- Understand why confined space procedures exist
- Recognize confined space hazards specific to tank trucks and tank wash operations
- Perform assigned roles competently as an entrant, attendant, or supervisor
- Use equipment correctly and confidently
- Know when and how to stop work

Best Practice Enhancement

Training that explains consequences and real-world scenarios is retained significantly longer than training focused solely on rules.

6.2 Role-Based Training

Effective programs train by role, not just by topic.

Entrants

- Hazard recognition specific to tank wash environments
- Atmospheric monitoring awareness - what readings mean, not just the numbers
- PPE use and limitations
- Communication protocols and exit criteria

Attendants

- Continuous monitoring responsibilities
- Communication protocols and escalation procedures
- Emergency response actions
- Authority - and obligation - to initiate rescue procedures

Supervisors

- Permit review and authorization
- Hazard assessment oversight
- Stop-work authority and how to use it
- Accountability during entry - from start to close

Tank Wash & Maintenance Reality

- In smaller operations, individuals may hold multiple roles. Training should address these transitions explicitly, including how and when a person's role may change during a single entry.

6.3 Initial Training & Onboarding

Key elements of effective onboarding:

- Training completed before any participation in confined space entry
- Clear explanation of site-specific procedures and known hazards
- Hands-on or scenario-based components wherever feasible

Best Practice Enhancement

Some organizations require employees to observe confined space entries before participating, and to work side-by-side with experienced personnel for a defined period before operating independently.

6.4 Refresher & Ongoing Training

Confined space skills degrade over time without reinforcement. Effective refresher training:

- Occurs on a regular, defined cadence
- Is updated based on incidents, near misses, or procedural changes - both internal and industry-wide
- Reinforces technical steps and decision-making under pressure
- Includes review of existing procedures with opportunities to identify improvements

Tank Wash & Maintenance Reality

- High repetition of tasks increases the need for refreshers - not the opposite. Familiarity breeds complacency.

6.5 Training Delivery Methods

A combination of delivery methods is often most effective:

- Web-based training for consistency, scalability, and documentation
- Instructor-led training for discussion, Q&A, and scenario review
- On-the-job reinforcement through supervision and peer mentoring

Best Practice Enhancement

Short, targeted training segments are often more effective than infrequent, long sessions. Spaced repetition outperforms annual marathons.

6.6 Use of Technology in Training

Technology can meaningfully enhance training when used intentionally. Examples include:

- Web-based modules tailored to tank truck and tank wash operations
- Digital tracking of training completion and demonstrated competency
- Scenario-based learning using real incidents and near misses

Industry Note

Several committee member organizations use customized, web-based confined space training to reinforce site-specific hazards and procedures.

Sentry Road has updated its Confined Space Entry training module based on feedback from this Subcommittee and will provide CSE training at no cost to NTTC member organizations. Feedback on the training is welcome and helps improve it for broader industry use.

6.7 Measuring Training Effectiveness

Training effectiveness should be evaluated beyond completion records. Leading indicators include:

- Observed procedural compliance during field entries
- Quality and completeness of permit documentation
- Frequency and confidence of stop-work actions
- Reduction in near misses or procedural deviations

Best Practice Enhancement

High-performing programs treat training metrics as leading indicators of safety performance - not lagging statistics.

6.8 Continuous Improvement & Feedback Loops

Strong programs continuously refine training by:

- Incorporating lessons learned from incidents and near misses
- Gathering feedback from entrants, attendants, and supervisors
- Adjusting content to reflect real-world conditions and emerging risks

Tank Wash & Maintenance Reality

- Feedback from frontline employees often identifies gaps faster than formal audits.

Section 7 - Confined Space Rescue Planning & Drills

Hard Truth

An unplanned rescue often creates a second victim. Rescue is the highest-risk phase of a confined space incident. Well-intentioned but untrained rescue attempts have resulted in serious injuries and fatalities.

Effective confined space programs treat rescue as a planned, trained, and practiced operation - not a contingency to be figured out in the moment. OSHA requires designated rescue teams to practice confined space rescue at least once every 12 months (29 CFR 1910.146(k)(2)(iv)). That is the regulatory floor. This Subcommittee recommends going substantially beyond it: locations performing confined space entries should drill monthly, with full documentation. Rescue skill degrades faster than almost any other skill in this program, and an annual drill does not hold it.

7.1 Rescue Philosophy

A strong rescue approach is built on three principles:

- Prevent the need for rescue through strong procedures and continuous monitoring
- Plan for rescue before entry begins
- Never rely on improvisation during an emergency

Tank Wash & Maintenance Reality

- Time pressure and proximity to an incapacitated colleague often tempt unplanned rescue attempts. Clear pre-established rules save lives.

7.2 Rescue Planning Prior to Entry

Every confined space entry should include a defined rescue plan. At a minimum, rescue planning should address:

- Type of rescue (non-entry vs. entry rescue)
- Equipment required and its confirmed location and condition
- Roles and responsibilities for each team member
- Communication methods during rescue
- Emergency response coordination (who to call, response time expectations)

Best Practice Enhancement

Some organizations document the rescue plan directly on the entry permit to ensure it is visible and reviewed before every entry.

7.3 Non-Entry Rescue (Preferred)

Whenever feasible, non-entry rescue should be the default approach. Examples include:

- Retrieval systems (tripods or davit arms with attached lifelines)
- Full-body harnesses with lifelines worn by entrants
- Self-retracting lifelines (SRLs) rated for rescue

Tank Wash & Maintenance Reality

- Equipment selection must account for tank geometry, access points, and internal obstructions.

Rescue retrieval equipment must be inspected at a minimum frequency set in advance. Inspection records must be maintained.

7.4 Entry Rescue Considerations

When non-entry rescue is not feasible, entry rescue requires elevated planning and specific training. Key considerations:

- Additional trained rescuers must be on-site and briefed before entry
- Atmospheric monitoring must continue during rescue operations
- PPE and respiratory protection appropriate for the identified hazards
- Clear command structure - rescue cannot be improvised under pressure

Hard Truth

Untrained entry rescue attempts significantly increase the risk of multiple casualties. This is how one incident becomes two or three.

7.5 Role of Emergency Responders

Many organizations rely on external emergency responders as part of their rescue plan. Critical considerations:

- Confirm in advance that local responders are trained and equipped for confined space rescue - do not assume
- Understand realistic response times for your facility and location
- Coordinate site access, entry points, and equipment locations in advance
- Avoid assumptions about automatic availability or capability

Tank Wash & Maintenance Reality

- Local responders may not be trained or equipped for tank entry rescue without prior coordination. A relationship built before an emergency is worth far more than a call during one.

7.6 Rescue Training Requirements

Rescue responsibilities require training beyond general confined space awareness. Training should address:

- Rescue techniques and their limitations in tank environments
- Equipment use, inspection, and maintenance
- Scenario-based decision-making under realistic conditions
- Coordination with attendants, supervisors, and external responders

Best Practice Enhancement

Some programs require documented rescue competency before assigning rescue roles - separate from general CSE certification.

7.7 Rescue Drills & Practice

Rescue plans must be practiced to be effective. Effective drills:

- Occur on a regular cadence - OSHA's minimum for designated rescue teams is once every 12 months; this Subcommittee recommends monthly
- Reflect realistic tank wash conditions, including actual tank geometries
- Involve all relevant roles, not just designated rescuers

- Are reviewed immediately afterward for improvement opportunities

Tank Wash & Maintenance Reality

- Drills should account for space constraints, limited visibility, and the time-critical nature of confined space rescues.

7.8 Post-Drill & Post-Incident Review

After every drill or real incident:

- Identify what worked and what did not
- Update procedures and training based on findings
- Share lessons learned with the entire team

Best Practice Enhancement

Every drill is an opportunity to improve - not a test to pass or fail. Treat drill findings with the same seriousness as incident investigations.



Section 8 - Technologies That Improve Confined Space Entry Safety

Technology does not replace strong procedures or training - but when selected and used correctly, it can significantly reduce risk during confined space entry operations.

This section highlights technology categories that have demonstrated value in tank truck and tank wash environments, along with considerations for effective use.

8.1 Atmospheric Monitoring Equipment

Atmospheric monitoring is foundational to confined space safety. Common capabilities include:

- Oxygen level detection
- Flammable gas monitoring
- Toxic gas detection relevant to transported products (H2S, CO, VOCs)
- Audible and visual alarms with configurable thresholds
- Wearable personal monitors that alert others if the entrant stops moving or air quality deteriorates - and that can be manually triggered by the entrant if in distress

Tank Wash & Maintenance Reality
• Sensors must be appropriate for the specific products being handled - not generic • Placement and sampling method matter as much as the device itself
Best Practice Enhancement
<i>Some organizations require continuous monitors worn by the entrant throughout entry - not just pre-entry testing.</i>

8.2 Ventilation Equipment

Ventilation supports hazard control when atmospheric risks are present. Common applications:

- Forced air ventilation (supply air to the space)
- Exhaust ventilation (remove contaminated air)
- Combination systems based on tank configuration and hazard type

Tank Wash & Maintenance Reality
• Equipment must be compatible with tank access points and dimensions • Ventilation must not introduce ignition or contamination hazards

Effectiveness should be confirmed through monitoring, not assumed. Establish a minimum ventilation duration for each tank and product type, and verify with a follow-up reading that ventilation achieved acceptable entry conditions - airflow alone is not proof.

8.3 Entry & Retrieval Systems

Entry and retrieval equipment supports both safe access and rescue readiness. Examples:

- Tripods or davit arms positioned over the manway
- Winches and lifelines rated for the entrant's weight plus rescue load
- Full-body harnesses designed for confined space work and retrieval
- Self-retracting lifelines (SRLs) rated for rescue use

Tank Wash & Maintenance Reality

- Equipment must match tank geometry and access constraints
- Setup time and space requirements affect real-world usability - select equipment the team will actually use

8.4 Communication Technology

Clear communication is critical during entry. Examples:

- Hard-wired communication systems designed for industrial environments
- Wireless headsets rated for hazardous environments
- Visual signaling methods as a backup

Tank Wash & Maintenance Reality

- Noise, PPE, and distance often degrade verbal communication - especially in busy tank wash facilities.

Best Practice Enhancement

Some teams use redundant communication methods to prevent single-point failure. Define both primary and backup before entry begins.

8.5 Permit & Documentation Technology

Digital tools can improve consistency, visibility, and accountability. Examples:

- Electronic permit systems accessible via mobile device
- Digital checklists that enforce completion order
- Mobile access to SOPs, SDS sheets, and emergency procedures

Best Practice Enhancement

Digital systems are most effective when they simplify the work - not add steps. Adoption is the measure of success.

8.6 Training & Competency Technology

Technology can meaningfully enhance training delivery and tracking. Examples:

- Web-based training modules with scenario-based learning
- Digital tracking of training completion, refresh dates, and role competency
- Integration with electronic permit systems to verify training status before entry

8.7 Data & Leading Indicators

Some organizations use technology to identify risk before incidents occur. Examples:

- Tracking permit completion rates and flagging deviations
- Monitoring alarm events and response patterns
- Identifying repeated procedural gaps through permit review data

Best Practice Enhancement

High-performing programs treat technology-generated data as a safety improvement tool - not a surveillance mechanism. Transparency about data use increases engagement.

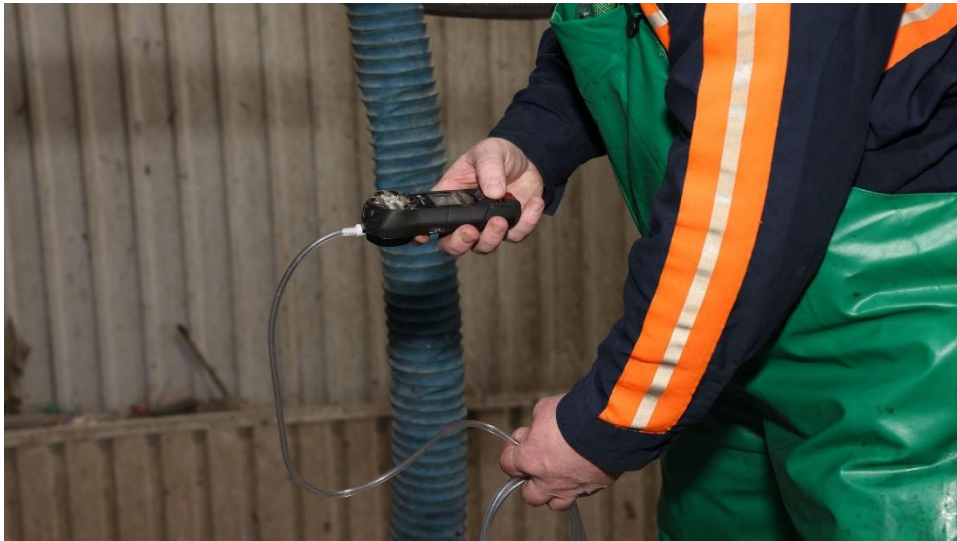
8.8 Selecting the Right Technology

When evaluating technology for confined space safety, consider:

- Risk reduction impact - does it address a real, documented failure point?
- Ease of use in actual operations - will the team use it consistently?
- Training and maintenance requirements
- Cost versus safety benefit
- Compatibility with existing processes and equipment

Tank Wash & Maintenance Reality

- The best technology is the one that actually gets used correctly, consistently, by everyone.



Section 9 - Program Management & Continuous Improvement

Strong confined space entry programs are not built once and forgotten. They are managed, reviewed, and improved as conditions, equipment, personnel, and expectations change.

This section outlines how organizations can sustain and strengthen their CSE programs over time - regardless of size or complexity.

9.1 Ownership & Accountability

Effective programs have clear ownership. Key considerations:

- A designated individual or role is responsible for the CSE program
- That role has defined authority to stop work
- Clear accountability for maintaining procedures, training records, and equipment status

Tank Wash & Maintenance Reality

- Even in smaller operations, ambiguity around ownership leads to gaps and unexamined assumptions.

9.2 Policy & Procedure Review

Confined space procedures should evolve with operations. Recommended practices:

- Periodic review of SOPs - at minimum annually
- Review following any incident, near miss, or significant procedural change
- Updates when products, equipment, customers, or operational processes change

Best Practice Enhancement

Some organizations schedule formal semi-annual reviews to ensure consistency across sites and roles.

9.3 Audits, Observations & Field Verification

Programs improve when work is observed - not just documented. Examples:

- Periodic field observations of confined space entries in progress
- Permit quality reviews - are permits complete, accurate, and timely?
- Informal coaching conversations after entry completion

Best Practice Enhancement

Observation-based feedback is most effective when framed as support and development - not enforcement or discipline.

9.4 Incident, Near Miss & Deviation Review

Learning from what almost happened is as important as learning from what did. Effective programs:

- Encourage near-miss reporting without fear of punishment or blame
- Review near misses with the same seriousness as actual incidents
- Focus on system improvements - not individual blame

Tank Wash & Maintenance Reality

- High-risk tasks benefit most from early learning signals. Near misses are your best early warning system.

9.5 Metrics & Leading Indicators

Beyond lagging indicators (injuries, incidents), strong programs track leading indicators:

- Permit completeness and accuracy rates
- Frequency of stop-work actions - treated as a positive indicator
- Training completion and refresh cadence
- Observed deviations during field audits

Best Practice Enhancement

Some organizations use leading indicator trends to proactively adjust training, staffing, or procedures - before an incident validates the need.

9.6 Contractor & Visitor Management

Confined space risk increases when unfamiliar personnel are involved. Key practices:

- Clear expectations communicated to all contractors performing or supporting CSE
- Verification of training and competency before participation
- Defined roles and required supervision for all external personnel

Tank Wash & Maintenance Reality

- Third-party involvement is common in tank operations and requires deliberate, documented coordination.

9.7 Change Management

Changes introduce new risk. Common change triggers requiring formal review:

- New products or customers - particularly those with unfamiliar hazard profiles
- Equipment modifications or new equipment introduction
- Facility layout changes
- Staffing or role changes, including new supervisors

Best Practice Enhancement

Formal review of changes before implementation helps prevent unintended hazards from entering routine work.

9.8 Leadership Engagement & Safety Culture

Leadership behavior influences confined space safety more than any single rule or procedure. Strong cultural signals include:

- Visible support for stop-work decisions - including public acknowledgment
- Active participation in reviews, drills, and safety discussions
- Consistent reinforcement of procedures under schedule pressure

Cultural Insight

People follow what leaders prioritize - especially when schedules are tight. Culture is not built in safety meetings. It is built in every moment a leader chooses procedure over pressure.

Section 10 - Confined Space Entry Self-Assessment & Program Maturity

Every organization operates at a different stage of confined space entry program maturity. This section provides a practical self-assessment framework to help organizations understand their current state and identify meaningful opportunities for improvement.

This framework is intended to support learning and progress - not evaluation or enforcement.

10.1 Purpose of the Self-Assessment

The self-assessment is designed to help organizations:

- Identify strengths and gaps in their CSE program
- Prioritize improvements based on risk and impact
- Track progress over time as the program matures
- Facilitate internal discussions across roles and leadership levels

This tool is voluntary and informational. It is not intended to replace regulatory requirements or formal internal audits.

10.2 Program Maturity Levels

The following maturity levels describe common stages of CSE program development. Organizations should assess themselves honestly against actual practice - not written intent.

Level	Description	Program Characteristics	Key Indicators
Level 1 Reactive	Basic awareness of requirements. Procedures may exist but are inconsistently followed. Safety is reactive - issues addressed after incidents.	• Permits completed irregularly • Training at hire only • No documented rescue plan • Atmospheric testing inconsistent	• Permit completion <70% • Incidents handled case-by-case • Near misses not formally reported
Level 2 Developing	Core procedures defined and generally followed. Roles assigned. Training occurs on hire and on a regular cadence. Compliance is the primary focus.	• Consistent permit use • Defined roles per entry • Annual refresher training • Documented hazard assessments	• Permit compliance >85% • Roles assigned before entry • Training records maintained
Level 3 Proactive	Program is actively managed and reinforced. Near misses reviewed as seriously as incidents. Rescue is planned and practiced. Technology supports decision-making.	• Near-miss tracking and review • Monthly rescue drills • Field audits conducted • Calibration tracked systematically • Technology in active use	• Near-miss reporting culture established • Leading indicators tracked • Audit findings actioned within 30 days

Level 4 Best-in-Class	Safety culture is embedded at all levels. Continuous improvement is systematic. The program serves as an industry model and contributes to knowledge-sharing.	• Leadership reinforces culture by example • Stop-work empowerment is real and practiced • Industry knowledge sharing • Technology fully integrated • Semi-annual program review	• Stop-work actions treated as positive • No CSE incidents 12+ months • Industry participation (subcommittees, conferences) • Program benchmarked against peers
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10.3 Self-Assessment Focus Areas

Organizations may assess themselves across the following dimensions:

- Confined space identification and classification
- Hazard assessment and permit quality
- Training and demonstrated competency
- Rescue planning and drill frequency
- Use of technology and equipment maintenance
- Program oversight, ownership, and accountability
- Incident and near-miss reporting and learning

Tank Wash & Maintenance Reality

- Assessment should reflect actual practice - not what the written procedure says.

10.4 Using the Self-Assessment Effectively

Recommended approach:

- Involve representatives from multiple roles - safety, operations, frontline workers
- Be honest and objective - the goal is improvement, not a passing grade
- Focus on 1-3 high-impact improvement areas rather than trying to fix everything at once
- Revisit the assessment periodically to measure progress

Best Practice Enhancement

Some organizations repeat this exercise annually and compare results year-over-year to demonstrate program improvement.

10.5 Turning Assessment Into Action

After completing the self-assessment:

- Identify 1-3 high-impact improvement areas based on risk level
- Assign clear ownership for each improvement
- Set realistic timelines with milestones
- Track progress and adjust as conditions change

Key Principle

Small, sustained improvements consistently outperform large, one-time initiatives. Progress builds culture.

Closing Thought

*Confined space entry will always carry inherent risk.
Strong programs do not eliminate that risk - they manage it deliberately,
consistently, and collaboratively.*

This document is intended to support that effort across the tank truck and tank wash industry, and to evolve through shared experience and continuous learning.

Companion Resources

This playbook is supported by a set of one-page field resources developed alongside it by the Subcommittee. They are built to be printed and used where the work happens - at the bay, on the badge, next to the monitor - rather than filed.

- Role Cards (Entrant, Attendant, Entry Supervisor) - one page per role covering what that role must do, what it must never do, and the conditions that require immediate action. Post at the bay or use in role-specific training.
- Role Pocket Cards - the same content sized to sit behind a company ID badge, so the standard is carried into the space rather than recalled from a classroom.
- Atmospheric Testing Quick Reference - testing order, acceptable ranges, stratified-atmosphere procedure, alarm response, and equipment checks. Post next to the testing equipment.
- Warning Signs Poster - the five things people say right before they cut a corner, and why each one is wrong. Post at bay entrances and in break rooms.
- Training That Sticks - the six principles behind confined space training people actually retain, plus four indicators that show whether it worked.
- Program Maturity Self-Assessment - the worksheet version of Section 10, with a dimension-by-dimension rating grid and a three-item action plan.

All companion resources are available at no cost to NTTC member organizations at home.sentryroad.com/cse.

Quick Reference - CSE Program Essentials

A summary of the most critical principles from this playbook. Print and post at your CSE workstation.

Before Every Entry

- Classify the space and review product history every time - do not assume conditions match the last entry
- Complete the permit before entry begins - not during, not after
- Assign and confirm roles (Entrant, Attendant, Supervisor) - every entry, every time
- Verify isolation of all energy sources (Lockout/Tagout, tractor removed, wheels chocked)
- Test before ventilating where safe, then ventilate for a defined minimum duration and re-test at multiple levels - O₂ first, combustibles second, toxics last
- Confirm acceptable entry conditions: O₂ 19.5%-23.5%, flammables below 10% LFL, toxics below applicable exposure limits. At or above 10% LFL, nobody enters.
- Confirm rescue plan is in place and rescue equipment is inspected and available
- Conduct a brief verbal walkthrough of the permit with all assigned roles before entry begins

During Entry

- Monitor atmosphere continuously - not just at the start
- Attendant stays focused on the entry - no multitasking, no leaving the post
- Maintain constant communication between Entrant and Attendant
- Stop work immediately if conditions change, alarms activate, or any role becomes unavailable
- Do not attempt unplanned rescue - follow the pre-established rescue plan

After Entry

- Confirm all equipment is removed from inside the tank before closing the permit
- Close and retain the permit per regulatory requirements
- Document any deviations, near misses, or equipment issues immediately

The Most Common Failure Points

- **Complacency:** Familiarity with the task is not safety. Treat every entry as if it is the first time.
- **Assumptions:** "We just cleaned this one" is not a hazard assessment. Verify conditions every time.
- **Rushed permits:** A permit completed after entry has already failed its purpose.
- **Role blur:** Every role exists to prevent a specific failure. Blurring roles removes critical safeguards.
- **Unplanned rescue:** Untrained rescue attempts turn one victim into two. Plan it before entry. Never improvise it.

Signs Your Program Is Working

- Workers stop work without fear of consequences
- Near misses get reported and reviewed - not buried
- Permits are complete, accurate, and treated as conversations - not paperwork
- Leadership models the same rigor under schedule pressure that it expects from the team
- Rescue drills are conducted monthly and treated seriously

Appendix A - Atmospheric Testing Procedure (OSHA 1910.146 App B)

Atmospheric testing serves two distinct purposes: evaluation of the hazards of the permit space, and verification that acceptable conditions exist for entry.

(1) Evaluation Testing

The atmosphere of a confined space should be analyzed using equipment of sufficient sensitivity and specificity to identify and evaluate any hazardous atmospheres that may exist or arise, so that appropriate entry procedures can be developed and acceptable entry conditions can be specified. Evaluation and interpretation of these data should be performed by, or reviewed by, a technically qualified professional (e.g., OSHA consultation service, certified industrial hygienist, registered safety engineer, or certified marine chemist).

(2) Verification Testing

The atmosphere of a permit space which may contain a hazardous atmosphere should be tested for residues of all contaminants identified by evaluation testing using permit-specified equipment to determine that residual concentrations at the time of testing and entry are within acceptable limits. Results of testing should be recorded on the permit in the space provided adjacent to the stipulated acceptable entry condition.

(3) Duration of Testing

Measurement of values for each atmospheric parameter should be made for at least the minimum response time of the test instrument specified by the manufacturer.

(4) Testing Stratified Atmospheres

When monitoring for entries involving a descent into atmospheres that may be stratified, the atmospheric envelope should be tested at a distance of approximately 4 feet (1.22 m) in the direction of travel and to each side. If a sampling probe is used, the entrant's rate of descent should not exceed the speed at which an acceptable atmosphere is being maintained.

(5) Order of Testing

A test for oxygen is performed first because most combustible gas meters are oxygen-dependent and will not provide reliable readings in an oxygen-deficient atmosphere. Combustible gases are tested for next because the threat of fire or explosion is both more immediate and more serious than most other hazards. Toxic substances are measured last.

Appendix B - Glossary of Terms

Definitions below follow OSHA 29 CFR 1910.146 where the standard defines a term, and common industry usage otherwise. Where a definition is paraphrased for readability, the regulation controls.

Acceptable entry conditions The conditions that must exist in a permit space to allow entry and to ensure entrants can safely enter and work. In practice: oxygen 19.5%-23.5%, flammable vapor below 10% LFL, toxic contaminants below applicable exposure limits, and all physical hazards controlled.

Attendant The person stationed outside the space who monitors entrants and performs the attendant duties required by the standard. The attendant monitors one entry and does nothing else while an entrant is inside.

Authorized entrant An employee who is trained and authorized to enter a permit space.

Blanking / blinding Absolutely closing a pipe, line, or duct by fastening a solid plate across its bore that fully covers the bore and is capable of withstanding the maximum upstream pressure.

Bump test A brief functional check that exposes a monitor to a known gas to confirm the sensors and alarms respond. It confirms the instrument works; it does not confirm accuracy. Perform before every use.

Calibration A full adjustment of the instrument against a certified gas standard to confirm accuracy. Performed on a defined schedule with in-date calibration gas. Expired calibration means the instrument is out of service.

Confined space A space large enough for an employee to enter and perform work, with limited or restricted means of entry or exit, and not designed for continuous occupancy. Cargo tanks, compartments, and vessels typically qualify.

Engulfment Surrounding and capture of a person by a liquid or finely divided solid substance that can be aspirated to cause death by filling or plugging the respiratory system, or that can exert enough force to cause death by strangulation, constriction, or crushing.

Entry The action by which a person passes through an opening into a permit space. Entry is considered to have occurred as soon as any part of the body breaks the plane of the opening.

Entry permit The written document that authorizes and documents a specific entry: the space, the hazards, the controls, the personnel, the test results, the rescue plan, and the authorization.

Entry supervisor The person responsible for determining whether acceptable entry conditions exist, for authorizing entry, for overseeing entry operations, and for terminating entry.

Hazardous atmosphere An atmosphere that may expose employees to death, incapacitation, impairment of self-rescue, injury, or acute illness. Includes flammable vapor at or above 10% LFL, oxygen below 19.5% or above 23.5%, an airborne contaminant above its permissible exposure limit, or any atmosphere that is IDLH.

IDLH Immediately Dangerous to Life or Health. A condition that poses an immediate threat to life, would cause irreversible health effects, or would interfere with a person's ability to escape unaided.

Isolation Completely protecting a space from the release of energy and material by blanking or blinding, misaligning or removing sections of lines, using double block and bleed, lockout/tagout, blocking or disconnecting mechanical linkages, or - in tank operations - physically preventing movement of the unit.

LFL / LEL Lower Flammable Limit, also called Lower Explosive Limit. The minimum concentration of a vapor in air that will support combustion. Meters read as a percentage of that limit, so 10% LFL is one tenth of the way to a flammable mixture - not 10% vapor.

Lockout/Tagout (LOTO) The placement of a lock or tag on an energy-isolating device to ensure it cannot be operated until the device is removed by the person who applied it.

Non-entry rescue Retrieving an entrant from outside the space, typically using a full-body harness, retrieval line, and a tripod or davit with a winch. Always the preferred method where feasible.

Non-permit confined space A confined space that does not contain, and has no potential to contain, any hazard capable of causing death or serious physical harm. Classification must be documented and re-evaluated when conditions change.

Oxygen deficient / enriched An atmosphere containing less than 19.5% oxygen (deficient) or more than 23.5% oxygen (enriched). Enriched atmospheres dramatically increase fire risk.

PEL Permissible Exposure Limit. The OSHA-enforceable limit on employee exposure to a substance, usually expressed as an 8-hour time-weighted average, a ceiling, or a peak.

Permit-required confined space (PRCS) A confined space that contains or has the potential to contain a hazardous atmosphere, contains material capable of engulfing an entrant, has an internal configuration that could trap or asphyxiate, or contains any other recognized serious safety or health hazard.

Prohibited condition Any condition in a permit space that is not allowed by the permit during the period when entry is authorized. Its presence requires immediate evacuation.

Rescue service The personnel designated to rescue employees from permit spaces - whether an in-house team or an external responder. Availability and capability must be confirmed in advance, not assumed.

Retrieval system The equipment used for non-entry rescue: full-body harness, retrieval line, and a lifting device or anchor. Lines must be rated for the entrant plus rescue load and inspected on a defined schedule.

SDS Safety Data Sheet. The document describing a chemical's hazards, exposure limits, and emergency procedures. Review before entry whenever the prior load is known - and treat the space as hazardous when it is not.

Testing vs. monitoring Testing is a discrete measurement at a point in time. Monitoring is continuous measurement throughout the entry. A permit space requires both: test before entry, then monitor while work continues.

TLV Threshold Limit Value. An ACGIH-recommended exposure guideline. TLVs are frequently lower than OSHA PELs and are widely used as a conservative benchmark.